Background

As part of our COVID-19 response, Healthcare Improvement Scotland's ihub is supporting the improvement of Anticipatory Care Planning (ACP) conversations so people receive person-centred, high quality care in the right place at the right time.

To support ACP conversations in every care setting, and in the context of COVID-19, we are delighted to launch the updated ACP web pages. These pages bring together a range of guidance and templates to support health and care professionals throughout the ACP process. These resources have been developed in partnership with key stakeholders including the Scottish Government, Royal College of General Practitioners (RCGP) Scotland, and NHS Education for Scotland (NES).

Visit: **ihub.scot/acp**

What resources are available on the ACP webpages?

Templates and guidance to support ACP in the context of COVID-19

Guidance and top tips for reviewing and updating Key Information Summaries

The Key Information Summary (KIS) is created in the GP clinical system and can be viewed by other health and care services across NHS Scotland.

The number of KIS being completed across health and social care significantly increased from 250,000 in February 2020 to 1.7 million by December 2020.

To support GP practices with the identification and prioritisation of which KIS to update we have developed guidance in partnership with RCGP Scotland and the Scottish Government.

Download this resource

The Essential ACP tool

The Essential ACP tool supports clinicians to record information about preferences for care and who should be involved in care decisions in the event of a serious illness.

Working with NES Digital Services we have developed the Essential ACP Online tool which enables this information to be collected electronically. The online tool produces a PDF that can be easily copied into a KIS and shared with the patient, therefore supporting person-centred care and good practice.

Visit: **ihub.scot/essentialacp**

Tools and resources to support the four steps in the ACP process

Working with health and social care professionals actively involved in ACP we have identified four steps that should be considered when undertaking ACP conversations.
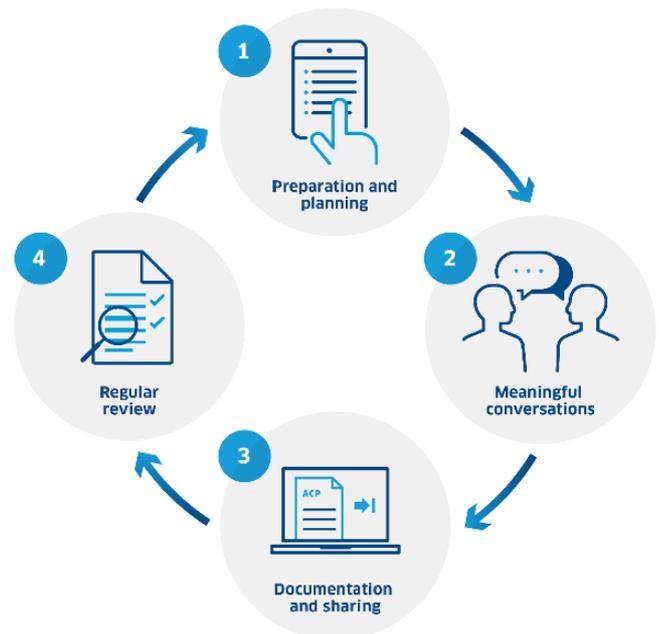
The ACP Toolkit webpages will guide you through these four steps and signpost you to a range of useful tools and resources that you can use to support individuals in ACP.

Visit: **ihub.scot/acptoolkit**

Questions and feedback?

We will continue to work with our partners to develop resources to support ACP conversations in every health and care setting. Please contact us with any feedback or questions.

his.pcpteam@nhs.scot

@SPSP_PC