

Value Management Collaborative

Flash report
April 2021



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Learning Modules 5 - 8

April 2021

Thank you to those who attended the four recent learning modules as part of the improvement capacity and capability building programme.

These focused on:

- An introduction to reliability and the importance of human factors
- Transitioning teams to independence
- Testing to implementation, and
- Sustainability, scale up and spread.

All the presentation slides can be found in the 'Events' folder in the library channel of our [Value Management Collaborative MS Teams group](#).

Feedback from participants

Thank you for taking the time to fill out our evaluation form after each module. Here are some of the responses we received:

"Nice to hear each others plans for spread."

"Session gave good opportunity to discuss transitioning. Loved hearing from some of the others."

"Good to hear others discussing positives and barriers."

"Loved the topic of human factors and reliability. Great flow & especially liked the 'cameras on and chat' part of the session."

Coaching calls

Monthly coaching calls with improvement coaches continued in March and April, highlighting the following common themes:

- Some boards hosting or planning **local engagement events and opportunities**.
- Some teams are exploring **approaches to measuring capacity and testing change ideas**
- Some teams are demonstrating **improvements across a range of measures**
- There is an appetite for **further coach networking and sharing of learning**.

Flash report spotlight

We are looking to spotlight participating boards in future flash reports.

Please get in touch if you would like to be our first spotlight in June!

MS Teams

All the resources relating to the collaborative are available in the library channel within our 'Value Management Collaborative' MS Teams group. If you are not already a member of the team, you can **request to join via this [link](#)**.





Reflecting, Learning and Looking to the Future Session

Tuesday 30 March via MS Teams

The Reflecting, Learning and Looking to the Future session brought together those working on Value Management within the six participating NHS boards to reflect on their achievements to date and focus on next steps for board planning. **All presentation slides are now available in the 'Events' folder in the library channel of our [MS teams group](#).**

Reflecting on phase one and looking the next 12 months

The session started by reflecting on the collaborative so far and the inspiring progress already demonstrated by teams in the context of COVID-19.

There is already demonstrable understanding of the value management methodology, coupled with clear outcome improvements by some teams across a range of domains.

Additionally, other benefits have been uncovered about the impact of embedding the approach – for example, positive impacts on staff morale and engagement, team dynamics, and increases in quality improvement knowledge and expertise.

April 2019 – November 2019

November 2019 – March 2021*

April 2021 – March 2022
BLENDED APPROACH

Set-up

- Recruit national team & boards
- Develop interventions
- Develop evaluation framework
- Launch collaborative

Phase One

- Build capacity & capability with coaches & team leads
- Deliver VM competencies for site leaders
- Establish learning systems
- Establish VM approach in 3 pilot teams
- Develop a spread pack of interventions
- Support development of board spread plans
- Evaluate the impact of phase one and generate learning for phase two

Phase Two

- Sustain gains in 3 pilot teams
- Support design & delivery of board spread plans
- Develop and maintain local and national learning system
- Complete transfer of knowledge & skills to boards
- Evaluate and publish the impact of the collaborative

Next steps



The planned activity for the next twelve months of the collaborative includes:

- Coaching and capacity building
- Regular reporting and coaching conversations
- Testing fortnightly facilitated coach networking
- Virtual site visits to consider milestone progress spread and plans
- Development and sharing of resources to support spread
- Development of local and national learning systems.

Board planning

The session ended with board planning breakouts to allow participating NHS boards to consider their **plans and ambitions for spreading value management** methodology, the **assets** they have currently and what **additional needs** they may have to focus on over the next twelve months. Before being split into breakout rooms which were facilitated by improvement coaches, participants were given five questions to help them consider the key elements required to spread improvement:

- ❖ What are you spreading?
- ❖ What is your system?
- ❖ Sensitivity to context?
- ❖ What is your scalable unit?
- ❖ What is your compelling story?

Breakouts – celebrating achievements

During the first breakout session each participating NHS board presented a short storyboard on their progress within phase one of the collaborative. It was great to hear about all the fantastic work that teams have been doing in relation to value management.

Each story board is available to access on our MS Teams group via the below links:

- [NHS Lothian](#) ➤ [NHS Greater Glasgow & Clyde](#)
- [NHS Forth Valley](#) ➤ [NHS Tayside](#)
- [NHS Highland](#) ➤ [NHS Lanarkshire](#)



Participants were then asked to discuss: **“How could you mitigate the impact of COVID-19 and system pressures on future value management activity and progress?”** The following ideas emerged:

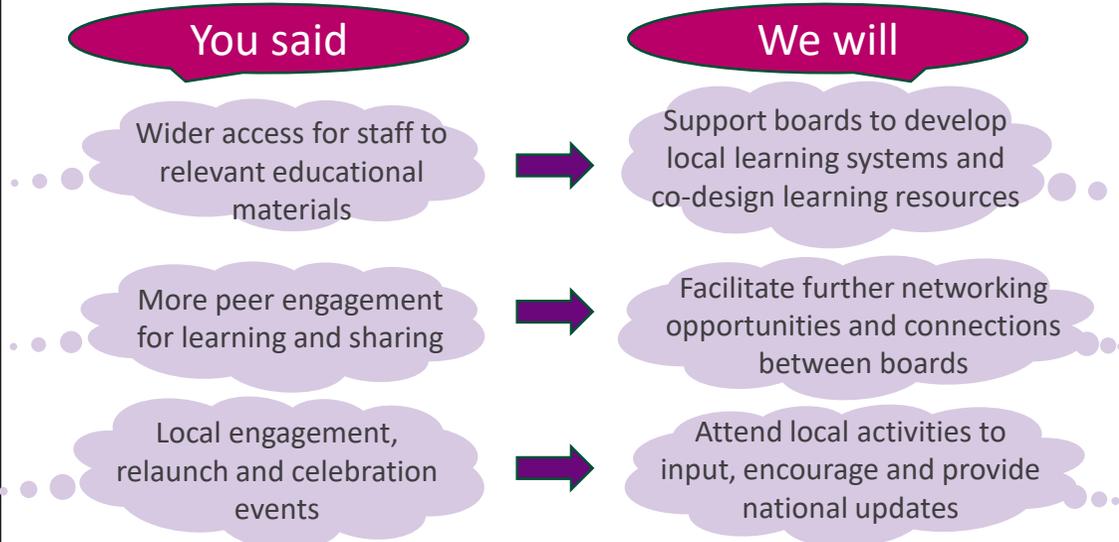
- Incorporate value management into planning and use the approach as part of remobilisation and recovery
- Change the mind set so that it becomes seen as ‘business as usual’ activity and a structured approach to quality management
- Value management can provide staff with a positive focus as we move through living with COVID-19.

Feedback from delegates

Thank you for your Sli.do responses!



Question: **What other activities might be helpful?**



Despite the unprecedented pressures on the healthcare system as a result of COVID-19, we have seen remarkable resilience in all the individuals involved in the value management work.

You have supported each other and national partners to adapt the design, content and delivery of the collaborative so that it is fit for purpose, and we look forward to working with you as the system remobilises and recovers. Thank you.

Thank you for your feedback!

- | | | |
|--|---|--|
| Could have been more interactive during information sessions | More input from the national team in breakouts | More time in breakouts |
| Board planning was helpful | Worked well with coaches facilitating breakouts | Session was beneficial to engage with senior leaders in boards |

Join the conversation



#ValueMgt

Use the Value Management hashtag and follow [@ihubscot](#) on Twitter to join the conversation.



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Next steps for 2021

May-
June

Site visits

The site visits will be an opportunity to re-connect with participating boards to understand where each team is on their value management journey, their plans for spread and to discuss any specific support required in relation to spread.

13-27
May

Module 9: Session 1 and Session 2

This module is aimed at improvement coaches and will focus on QI team coaching. Session 1 will run from 2.00-3.30pm and session 2 will run from 1.30-3.30pm. Both sessions will take place via MS Teams.

20
May

Project surgery

This project surgery will be held via MS teams between 2.00-3.30pm and will give participating NHS boards the opportunity to connect with others working on value management and discuss opportunities for spread.

7
June-
1 July

Workshop 5

This will be delivered over three sessions which will all take place at 2.00-3.30pm via MS Teams. The sessions will focus on effective use of data and variation, tools and visualisation to understand variation and effective narrative to question and tell a story with data.

17
June

Project surgery

This project surgery will be held via MS teams between 2.00-3.30pm and will be another opportunity for participating NHS boards to connect with others working on value management and share their work/ learning.

ihub website update

Next month we will be updating the [Value Management webpage](#) on the ihub website with a new layout. The aim is to make it more accessible and easier to find a range of different resources. We would appreciate any feedback on the new structure.

New resources

We will shortly be publishing:

- **The interim learning and impact report** which presents the progress, achievements and learning so far.
- **Case studies** to share the learning from participating teams, by exploring how teams within the collaborative are embedding the value management approach.

If there is any content you would like us to include in the June 2021 flash report, please let us know.

Contact us:



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