

## Focus on Dementia: Supporting improvements to person centred planning

23<sup>rd</sup> September 2021 at 11-12noon

### Michelle Miller, Portfolio lead



I Lead the Focus on Dementia Portfolio and the Mental Health Improvement Portfolio within the ihub at Healthcare Improvement Scotland. I have over 20 years' experience leading major national change programmes in health and social care. My interest in dementia started as a teenager when my grandmother was diagnosed with dementia. Since that time I have been passionate about working with people with dementia and carers to make a difference. In 2016, I was awarded a Winston Churchill Fellowship and had the opportunity to learn more about international practice in dementia. On return from my travel scholarship I worked with my local community on a voluntary capacity to establish Dementia Friendly Prestwick and I continue to support this initiative locally.

### Julie Miller, Improvement Advisor



I am an Improvement Advisor for the Focus on Dementia team within the ihub at Healthcare Improvement Scotland. My current work focuses on supporting improvements to dementia post-diagnostic support (PDS) which involves collaborating with people with dementia, carers and practitioners. I am a registered general nurse and worked for Alzheimer Scotland for 22 years before returning to the NHS in 2014 to help inspect acute hospital and hospice care. In 2016 I was delighted to move into this dementia-specific role as it's the area where I feel I have most to offer.

### Lynn Flannigan, Senior Improvement Advisor



I am a Senior Improvement Advisor for the Focus on Dementia team within the ihub at Healthcare Improvement Scotland. My responsibility is leading the community work streams of the portfolio. My main work focus is looking at care co-ordination for people living with dementia and their carers from diagnosis to end of life. I am a registered Allied Health Professional (physiotherapist) by background with 29 years of experience in a wide range of care sectors/settings. Having been a carer for someone with dementia, I am passionate about improving care and support for people with dementia and their carers.

### Marie Innes, Senior Improvement Advisor



I am a Senior Improvement Advisor in the Focus on Dementia team within the ihub at Healthcare Improvement Scotland. I started my career as a Physiotherapist in 1992 before moving to Alzheimer Scotland as an Assistant Regional Manager in 2003 where I was involved in quality improvement, assurance and practice development. I moved back to the NHS in 2014 where I have worked in Quality Improvement roles since including a short secondment to Scottish Government to work on improving patient flow in hospitals. I am currently leading the Dementia in Hospitals collaborative where we are supporting hospital teams across NHS Scotland to make improvements to person-centred care planning.