

SPSP Acute Adult Collaborative Launch Event

22 September 2021

Speakers Biographies



Simon Watson
Medical Director
Healthcare Improvement Scotland

Simon is the Medical Director and professional lead for medical doctors, pharmacists and dentists in Healthcare Improvement Scotland. He has been a practicing medical doctor since 1996 and a Consultant Nephrologist since 2007. Simon joined Healthcare Improvement Scotland in 2020 after four years within NHS Lothian's Executive Leadership Team as Chief Quality Officer and Exec Lead for Analytical Services. In these capacities, he led the development of NHS Lothian's Quality Management System and the Board's Quality Strategy. His previous leadership roles

included Associate Medical Director for Patient Safety (NHS Lothian), Clinical Lead for the Scottish Quality and Safety Fellowship Programme (HIS and then NES) and Clinical Advisor for the UK Health Foundation. Simon holds undergraduate degrees in science and medicine, a PhD in Immunology and undertook formal training in Quality Management in the UK and USA.



Joanne Matthews
Head of Improvement Support & Safety
Healthcare Improvement Scotland

Joanne Matthews is the Head of Improvement Support and Safety at Healthcare Improvement Scotland (HIS). Prior to joining HIS in 2013, Joanne had a number of senior clinical, managerial and commissioning roles in the NHS in the South East of England. These included the national telephone triage and advice line, NHS Direct Kent, Surrey and Sussex and health and social care strategic commissioning for adult and children's services within Brighton and Hove Primary Care Trust. Joanne started her career in the NHS as a nurse graduating from Caledonian University working within acute

hospital medicine and cardiology. Since returning to Scotland in 2013 Joanne led the development and delivery of national quality improvement programmes. This has included lead the Scottish Patient Safety Programme (SPSP) and more recently Healthcare Improvement Scotland's work to develop a Quality Management System.



Claire Mavin
Portfolio Lead, Acute Care Portfolio
Healthcare Improvement Scotland

Claire trained as a nurse and worked within the field of Neurosurgery in London and Glasgow for 17 years. She completed an MSC in Nursing with Applied Education and the IHI Improvement Advisor course before moving to Healthcare Improvement Scotland in 2014. Since then she has worked as an Associate Improvement Advisor within the Acute Care Portfolio, an Improvement Advisor within the Primary Care Portfolio and Mental health Improvement Portfolio and now

leads the Acute Care Portfolio.



Dr Lucy McCracken
Clinical Lead for Older People
Healthcare Improvement Scotland
Consultant Geriatrician and Clinical Director for Older People and Stroke Services, NHS Greater Glasgow and Clyde

Lucy is a geriatrician and Clinical Director for Older People and Stroke Services in Clyde Sector. She has an interest in front door frailty and delirium. She became National Clinical lead for Frailty at Front Door in February 2020. She has an interest in quality improvement and how to improve patient and staff experience following on from completing the Scottish Patient and Safety Fellowship in 2018. Her project was on delirium management in orthopaedics and trauma patients. For the last year Lucy has worked in a Covid hub for older adults with Covid in RAH, Paisley. Outside work Lucy enjoys getting out the city and doing trail runs, kayaking and escaping to her caravan on the west coast with her bos.



Dr John Harden
Deputy National Clinical Director
The Scottish Government

John has worked in Scottish Government since 2016, initially as the National Clinical Lead for Quality and Safety and more recently as a Covid Clinical Director and Senior Medical Advisor to the Chief Medical Officer. He was appointed as Deputy National Clinical Director in October 2020. In this role he supports the senior team responsible for the NHS in Scotland. John continues as an Emergency Medicine consultant in University Hospital Wishaw, NHS Lanarkshire with special interest areas in Paediatric Emergency Medicine and Resuscitation. He is a Fellow of

the Royal College of Emergency Medicine, a Member of the Royal College of Physicians and Surgeons of Glasgow and a Scottish Quality and Safety Fellow. John also served until 2017 as a member of the board of Trustees of St Andrew's First Aid.



Geraldine Marsh
Associate Nurse Director
NHS Lothian

Geraldine is the Associate Nurse Director at the Western General Hospital in Edinburgh. She took up post at the end of January 2020, the same week the first query COVID patients was admitted to the infectious diseases unit at the hospital. A nurse with 33 years of experience, 29 of which have been in senior positions in a variety of specialties, including Emergency Department, Acute Medicine and Older People's Care. A Scottish Quality and Safety, cohort 7 Fellow, she is passionate about blending

quality, safety and person centred care to deliver more positive outcomes for patients. As Lead Nurse within Medicine for the Elderly at the Southern General Hospital in Glasgow she implemented "What's Matters to me" – A tool which allows staff to find out what really matters to patients and has made a significant improvement in the delivery of person centred care. During a secondment to Healthcare Improvement Scotland Geraldine developed a particular interest in improving the care of patients with cognitive impairment within acute hospitals.



Joan-Marie Sutherland
Improvement Advisor
Healthcare Improvement Scotland

Joan-Marie is an Improvement Advisor within the Acute Care Portfolio in the ihub at Healthcare Improvement Scotland (HIS) and leads on the SPSP Acute Adult falls work. Joan-Marie first became involved in quality improvement in 2010 when working as a Falls Coordinator in NHS Lothian and worked closely with their quality improvement support team. Prior to joining HIS, she worked as a quality improvement practitioner in NHS Highland. Joan-Marie graduated from Queen Margaret University, Edinburgh in 2000 with a BSc (Hons) Physiotherapy and worked for a number of years in elderly rehabilitation then in acute medicine.



Dr Gregor McNeill
National Clinical Lead for SPSP Acute Adult
Healthcare Improvement Scotland
Consultant in Intensive Care Medicine, NHS Lothian

A consultant in intensive care since 2012, initially at Queens Medical Centre in Nottingham and since 2015 at the Royal Infirmary of Edinburgh (RIE). Dr McNeill was Clinical Lead for Critical Care in RIE during the first COVID-19 pandemic wave. He has a passion for quality improvement (QI) and is a Scottish Quality and Safety Fellow. His main QI interest is improving the care of deteriorating patients prior to critical care admission. Dr Gregor McNeill has recently become the National Clinical Lead for SPSP Acute Adult within HIS.



Scott Hamilton
Improvement Advisor
Healthcare Improvement Scotland

Scott is a nurse and improvement advisor in the Healthcare Improvement Scotland (HIS) ihub Acute Care Team. Scott currently leads on the SPSP Acute Adult deteriorating patient work. Scott started his NHS career as a Staff Nurse in Acute Medicine at Glasgow Royal Infirmary in 1999. Scott worked in Acute Medicine until 2007 when he was seconded to lead the roll out of Flying Start NHS across NHS Greater Glasgow and Clyde (NHSGGC) acute care services. Scott is a Scottish Dementia Champion and presented his work in increasing dementia awareness within the operating department, with two fellow Dementia Champions, at the Alzheimer Europe Conference hosted in Glasgow in 2012. His interest in quality improvement methodology began when he commenced the role

of practice development nurse for older people's care in 2014. He completed Scottish Improvement Leader programme (cohort 18) in 2019. Prior to joining HIS Scott worked as the clinical nurse educator for older people for the Clyde Sector of NHSGGC from 2017 until 2020.