

The State Hospital: Using the Essentials of Safe Care (EoS) to build an understanding of a system.

As a result of the COVID-19 pandemic, most of the patient safety work within [The State Hospital](#) was paused. The [EoS](#) resources allowed for meaningful, structured conversations on what the priorities should be with regard to patient safety within the hospital.

The EoS change package allowed for discussion around:

- Current safety work and how they aligns with the EoS.
- The generation of new change ideas.
- Beginning conversations about where improvements could be made across The State Hospital.

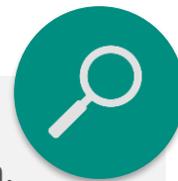


The Approach



The Patient Safety Group within the State Hospital commissioned the Clinical Quality Department to cross reference the EoSC with patient safety work currently in place. Each element of the EoSC was discussed and, where possible, aligned to the patient safety work the hospital was currently undertaking, or had implemented previously. This also generated further ideas for improvement.

Prioritising our safety activities



- A number of areas from the EoSC were identified that could be included in the patient safety work plan.
- A [prioritisation tool](#) was developed to help prioritise work streams.
- The prioritisation tool was developed and agreed by the Patient Safety Project Manager.

From priority to plan

Each element of the EoS was rated using the prioritisation tool

A workplan was created

Prioritising ideas:

- High priority
- Medium priority
- Low priority

Liaise with Healthcare Improvement Scotland to confirm the adaptations for The State Hospital care



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“Undertaking a structured assessment of our multiple change ideas aligned to the EoS has enabled us to identify a small number of priority action areas. This has been important in ensuring focus on areas for improvement that are likely to have the greatest impact. This will help ensure that the work we deliver through our local Patient Safety Group is grounded in shared purpose and ownership”.

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Mark Richards, Director of Nursing, Allied Health Professional and Operations

Stakeholders

Further expertise was sought from key stakeholders and service leads to ensure accurate scoring of each change idea. This ensured a well-rounded perspective on the EoSC impact on The State Hospital patient safety plans.



Impact

The work plan that was created has, at the end of the process, allowed a focus on doing the right thing at the right time; with patient and staff safety and wellbeing at the centre of all change ideas.



Next Steps

How will the EoSC be used within The State Hospital?



1

Our local clinical leadership teams will use the driver diagram and work plan to help ensure engagement and drive improvement.



2

Communicate the patient safety work to internal and external stakeholders.



3

The driver diagram and work plan will be used as part of the Patient Safety Annual Report to the Clinical Governance Committee.

