

Agenda

Title: Essentials of Safe Care Webinar:
Supporting Implementation

Date: Monday 14th March 2022

Time: 11:30 – 13:00

Venue: MS Teams

Chair: Ruth Glassborow

Aims of the webinar

- Share the progress and development of the Essentials of Safe Care over the last year.
- Explore how the Essentials of Safe Care can support the first steps of your safety improvement journey in understanding your system.
- Spotlight on the driver Leadership and Culture, learn about the importance of civility and the impact of behaviour in health and social care.

Time	Topic	Lead
11:30-11:35	Welcome and Introductions	Chair: Ruth Glassborow Director of Improvement, Healthcare Improvement Scotland
11:35-11:40	Update on the Essentials of Safe Care	Joanne Matthews Head Of Improvement & Safety, Healthcare Improvement Scotland
11:40-11:50	Using the Essentials of Safe Care to build an understanding of a system	Jennifer Green , SPSP Project Manager and Sheila Smith , Head of Clinical Quality at The State Hospital
11:50-11:55	Q&A	
11:55-12:40	'Why Civility Matters in a Complex World'	Chris Turner Consultant in emergency medicine at University Hospitals of Coventry and Warwickshire Co-founder of Civility Saves Lives
12:40-12:55	Q&A	
12:55-13:00	Next Steps	Joanne Matthews Head Of Improvement & Safety, Healthcare Improvement Scotland
13:00	Close	Ruth Glassborow Director of Improvement, Healthcare Improvement Scotland