

Value Management Collaborative

Flash report March 2022



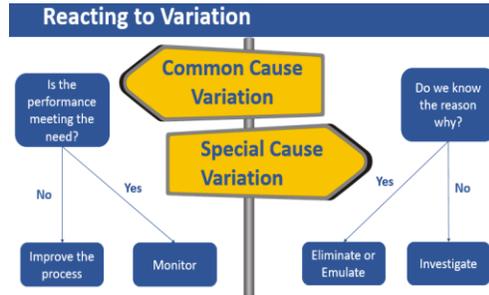
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Learning modules 14 and 15

24 February and 16 March 2022

Thank you to those who attended both sessions as part of the capacity and capability programme.

Module 14 provided participants with an introduction to statistical process control (SPC) charts, including applying SPC rules to identify different types of variation and using this to support decision making.



Module 15 focused on the productive zone of discomfort, supporting participants to:

- Understand the basic concept of the circles of influence and concern
- Use the model to consider their current circles of influence and concern, and
- Identify ways in which this might be helpful when working with others.

Thank you for your feedback!

“Great examples and use of explanations. Joe makes data sound so easy!”

“Fantastic teaching of the circle of concern and influence - this will really support me with VM teams I am working with.”

Site visits

The national team continue with site visits during March/April to:

- provide an update on collaborative activity over the coming year
- reflect on board progress to date, and
- agree partnership agreements and board deliverables for 2022/23.

Thank you all for your participation in the site visits so far. The site visits are an opportunity to reflect on achievements and challenges and identify next steps for each board.

National resource pack update

We have been working with NES colleagues to develop a Value Management resource pack which will include a range of resources, motion graphics and a Value Management e-learning module.

We will be sharing the resource pack with Improvement Coaches in the coming weeks to gather feedback, before launching at the National Learning Session on Thursday 5 May.

MS Teams

All resources relating to collaborative activity are available in the library channel within the ‘Value Management Collaborative’ MS Teams group. If you are not already a member of the team, you can request to join via this [link](#).



Coach Networking Event spotlight

Thursday 31 March 2022



The Coach Networking Event brought together coaches leading Value Management to develop relationships, connections and provide an opportunity for peer support. **All presentation slides are now available in the 'Events' folder in the library channel of our [MS teams group](#).**

Value Management support

Thank you to those who attended this session. It was fantastic to see the enthusiasm and commitment from the supportive network of coaches.

The session kicked off with an ice breaker so participants could get to know each other better.

A refresher on the Value Management method was then given, followed by brief updates on the supporting resources already available and the plans for the Value Management resource pack. This will include

Value Management Resource Pack

- Evidence supporting Value Management
- Value Management method
- Team huddles
- Visual Management board
- Box score
- Build your box score
- Identify your team
- Getting started
- Working effectively with your team
- Quality Improvement to support Value Management

2 Motion Graphics



- 1) Introducing value management and its impact and benefits
- 2) An overview of the Value Management method

E-learning module



An introductory module for staff and teams to support understanding of Value Management

Facilitated mapping and discussion

Participants were asked to identify successes and challenges with embedding Value Management locally against the following themes :

- Coaching
- Measurement
- Engagement
- Reporting and governance
- Learning systems
- Education.

Successes and challenges captured from **Coaching:**

Having support from a coach who is supportive and enthusiastic
Letting a team learn through 'getting it wrong.'
Team lead having time for coaching
Staff availability to engage due to COVID-19

Successes and challenges captured from **Measurement:**

Increased understanding of variation in teams
Commitment in Mental Health to weekly data
Teams struggle with Excel charts. Need more support from administrative staff
'Real-time data' and access to data

Participants then reviewed identified themes and a facilitated discussion took place to explore the connections and overlaps. Participants offered reflections, solutions and suggestions.

World café session and feedback

A world café session took place exploring the following:

Coaching

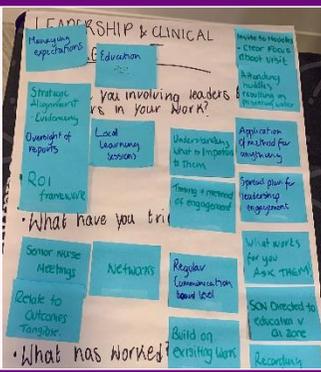
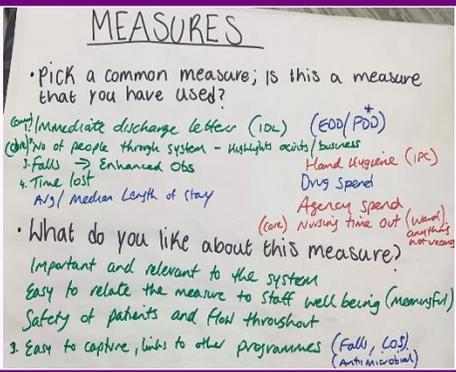
- How do you engage with teams to overcome barriers to progress?
- How do you support team leads to delegate and team members to take ownership?

Measures: Pick a common measure and talk through:

- Is this a measure that you have used?
- What do you like about this measure?
- What are you noticing?
- Have you considered others?

Leadership and clinical engagement:

- How are you involving leaders and managers in your work?
- What have you tried?
- What has worked?



Join the conversation



#ValueMgt

Use the Value Management hashtag and follow [@ihubscot](#) on Twitter to join the conversation.



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Next steps for 2022

April

Site visits

The site visits continue throughout April and are an opportunity to update on collaborative activity, reflect on board progress to date and agree board deliverables and partnership agreements for 2022/23.

**4
May**

Development Day for Improvement Coaches

The development day for improvement coaches will take place at COSLA conference centre in Edinburgh between 12-4pm.

**5
May**

National Learning Session

The national learning session aims to:

- celebrate and share the work of Value Management Collaborative teams in NHS Scotland
- plan for spread and sustainability of the Value Management method, and
- provide a networking opportunity for NHS boards participating in the collaborative or interested in the approach.

The session will take place at **Murrayfield Stadium, Edinburgh between 10.00am - 3.30pm.**

[Click here to register for the event.](#)

We aim to spotlight a participating board in the next flash report. This is an opportunity to showcase some of your team achievements in implementing value management.

Please get in touch if you would like to feature in the May flash report spotlight.

Revised reporting process

Thank you for your continued support with data reporting. We have revised the process and the template with participating boards asked to report on a bi-monthly basis from May 2022.

Your board will have received an email with future reporting dates.

The revised reporting template will be shared in the coming weeks.



What's next?

The national team have been planning activity for the coming year, taking on board feedback from the survey for improvement coaches and recent events. Dates will be scheduled shortly for upcoming collaborative activities.

Keep an eye out for announcements on MS Teams with updates on our activity tracker!



Contact us:



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