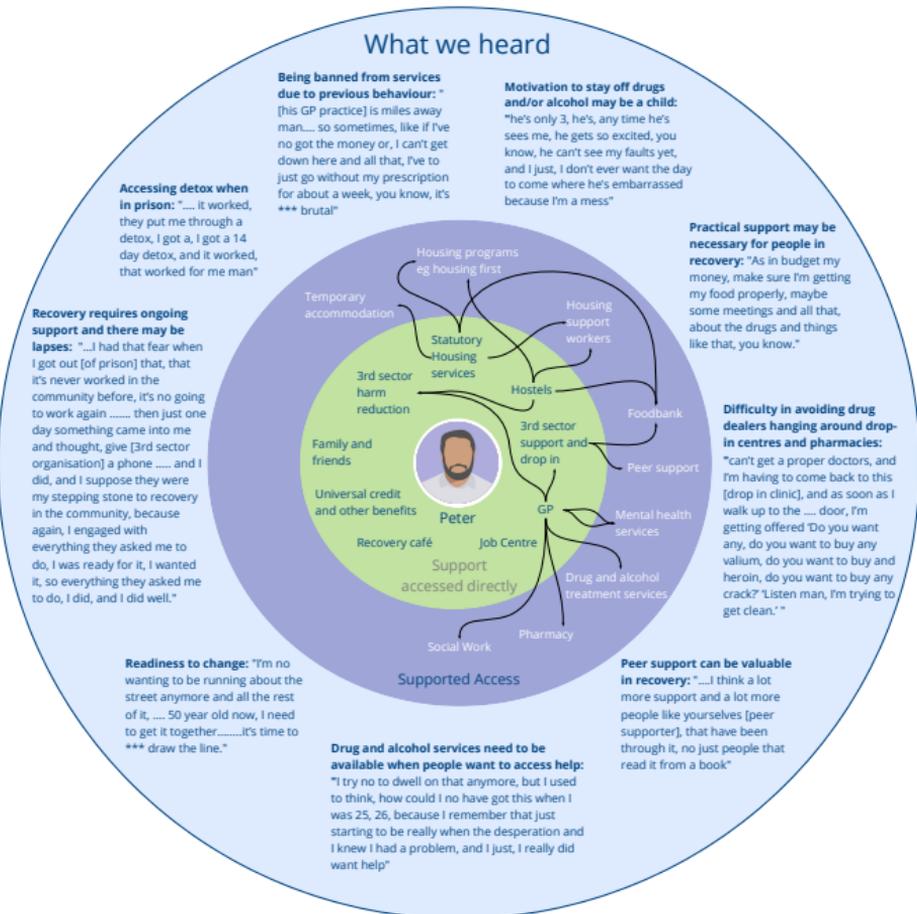


ADP and Homeless Programme reducing Harm Improving Care
 Experience Map: illustrating example experience for a male (Peter
 50 years old) who is in recovery, based on our engagement

For guidance: the inner green circle highlights services Peter can access on his own, the purple circle shows where Peter requires support to access services and the arrows show where services link and refer into one another. The wider blue circle is feedback we heard from men who are in recovery.



Interesting findings from this user experience map are

- the cycle of referral between the GP practice and mental health services
- services Peter needs referred into via the GP and Housing services
- Peter being unable to access particular services on his own without referral
- family and friends being stand alone