

Are you interested in managing quality and improving value, and empowering staff to do so?

Value Management is a multidisciplinary approach that enables clinical, care and finance teams to apply quality improvement methods with combined quality and cost data at team level to deliver improved outcomes, experience and value. It can be used to structure involvement in improvement and assurance programmes.

By linking board level strategy with day to day improvement projects, and enabling problem solving, Value Management supports staff to take ownership of the improvement agenda.



NHS Tayside's catering team improved efficiency in the supply of milk at Ninewells Hospital, resulting in savings of 15% while ensuring that people received enough.


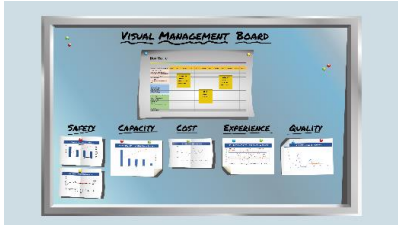



The Easter Ross Community Mental Health team in NHS Highland reduced referrals returned to GPs by 15%.



NHS Forth Valley's Day Medicine Unit helped patients to receive care closer to home, and also reduced the cost of its provision by £69,720.

The 3 essential components of a Value Management approach

Box score	Visual management board	Weekly huddles
 <p>The box score is an Excel spreadsheet that includes measures across quality, safety, experience, capacity and cost. Find out more.</p>	 <p>A visual management board displays the team's current improvement activity, priorities and related data, including the box score and analysis. Find out more.</p>	 <p>Value Management team huddles are a communication tool to help manage quality and safety within your team, and progress improvement activity. Find out more.</p>

Key resources and further support

- Watch the animations: [Value Management Overview](#) / [Value Management Method](#)
- [Access the Value Management e-learning module](#)
- [Access the Value Management Resource Pack](#) for more information and resources.
- Contact his.valuemgt@nhs.scot if you have any questions or would like to speak to a member of the Value Management Collaborative national team.