

Measurement Journey Workshop: Parts 1, 2 and 3 14, 29 June and 7 July via MS Teams

Measurement Part 1	Measurement Part 2	Measurement Part 3
<p>This session focused on the effective use of data and variation, and covered:</p> <ul style="list-style-type: none"> ➤ using technical tools to support measurement ➤ random and non random variation, and ➤ turning concepts into measures with clear operational definitions. <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;"> <p>Describe, in quantifiable terms, what to measure and the steps to follow to measure it consistently</p> <div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; background-color: #d4edda; padding: 5px; border-radius: 5px;">Communicable meaning to a concept</div> <div style="border: 1px solid black; background-color: #fff3cd; padding: 5px; border-radius: 5px;">Clear and unambiguous</div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px solid black; background-color: #f8d7da; padding: 5px; border-radius: 5px;">Specifies measurement methods and equipment</div> <div style="border: 1px solid black; background-color: #d1ecf1; padding: 5px; border-radius: 5px;">Identifies criteria</div> </div> </div> </div>	<p>Tools and visualisation to support the effective use of understanding variation was the focus of the second session which aimed to help participants to:</p> <ul style="list-style-type: none"> ➤ make appropriate responses to variation ➤ use and interpret run charts, and ➤ present data to provide meaningful insights. <div style="border: 1px solid black; background-color: #6c757d; color: white; padding: 10px; margin: 10px 0; border-radius: 10px;"> <p>“Very clear explanations of run charts rules, layout etc. And even went into SPC charts.”</p> <p><i>Thank you for your feedback!</i></p> </div> <p>For more on SPC charts and rules visit the QI zone.</p>	<p>The final session looked at effective narrative, questioning and telling a story with data. Participants at this session learned how to:</p> <ul style="list-style-type: none"> ➤ formulate meaningful narrative that is action focused ➤ use annotations to tell a story, and ➤ ask questions of the data to gain insights. <div style="text-align: right; margin-top: 20px;"> <p>Turning data into action?</p> </div>

Finance and Data Analyst Track

The national team recently met with data analyst and finance colleagues across participating NHS boards to explore ways to facilitate support to Value Management teams. We have since been in touch with a support offer, thank you to those who have already provided feedback – **please continue to provide your feedback and notifications of interest.**

Upcoming Events

2 Aug	<p>Project Surgery</p> <p>The role of medical colleagues within Value Management will be explored by hearing from two consultants in Northwell Health, USA, this includes the role of the multidisciplinary team within value management teams. Register for the event</p> <p>It will be of particular interest to improvement coaches, team leads and medical colleagues.</p>
14 Sept	<p>Strategic Negotiating and Influencing Skills Module</p> <p>This will provide improvement coaches, team leads and teams with an opportunity to influence, understand the perspectives of others, and seek support accordingly. An invite with details on how to register for the event will be distributed in the coming weeks.</p>

Coaching for Improvement Sessions: 28 June, 27 July and 25 August via MS Teams

Coaches and team leads were supported in developing skills, knowledge and confidence to provide improvement coaching that empowers teams and individuals to progress with improvement work. **A range of resources were shared to support participants through these sessions:**

Part 1:

- [Slide set](#)
- [CLEAR model](#)
- [Coaching conversation observer feedback](#)
- [Feedback soundbite](#)
- [Improvement coaching summary](#)

Part 2:

- [Slide set](#)
- [Team coaching scenario](#)
- [The art of reframing soundbite](#)
- [Coaching roadblock statements](#)
- [Coaching roadblocks responses to statements](#)
- [Coaching Roadblocks Reflection Sheet](#)



“Mix of breakout room activities and learning”

“Would have been useful to see a brief coaching conversation example”

“I liked the Star and feedback sheet as this gives me a framework on how to go about a session”

Thank you for your feedback!

Have you used the Value Management Resource Pack yet?

[The Value Management Resource Pack](#) on the ihub website.

Here's what Jeff Rakover, Director of Innovation at the Institute for Healthcare Improvement, thinks the resource pack offers teams looking to do Value Management:

“The Value Management Resource Pack is a first-of-its-kind resource that gives teams everything they need to get started with the Value Management approach – a way to continuously improve the quality and value of services using person- and workforce- centred approaches.”



We'd love to hear your feedback!

Have you registered for part 3 yet?

[Sign up for Part 3 via Eventbrite](#) and share with your colleagues.

Coaching for Improvement Part 3:
25 August 2022 via MS Teams

To access the resource pack scan or click the QR code:



Join the conversation

 **#ValueMgt** Use the Value Management hashtag
Follow [@ihubscot](#) on Twitter

Email us at: his.valuemgt@nhs.scot



MS Teams

All resources are available in the library channel within our Value Management Collaborative MS Teams group. If you are not already a member of the team, you can request to join via this link.