

# SPSP National Learning Event: Creating the Conditions for Safe Care 27 September 2022

## Biographies – Chairs & Speakers

### Morning Plenary Session



**Professor Sir Gregor Smith (Chair)**

Chief Medical Officer for Scotland,  
Scottish Government

Gregor is a GP and former medical director for primary care in NHS Lanarkshire. He began working for the Scottish Government as a medical adviser in primary care in 2012 as part of the negotiating team for the Scottish GP contract, subsequently leading the development of a new quality framework for general practice in Scotland. He was appointed Deputy Chief Medical Officer in 2015, interim Chief Medical Officer in April 2020, and Chief Medical Officer in December 2020. He is the principal medical adviser to Scottish ministers and leads on a broad range of professional activity, where he is a passionate advocate of person-centred approaches to care and widening participation in medical careers.

As a keen runner, cyclist and promoter of physical activity, he believes getting outdoors can help improve people's physical, mental and social health. He was bestowed a knighthood in the Queen's New Year Honours list in 2022 for services to public health and is an Honorary Professor of the University of Glasgow.



**Maree Todd MSP (Ministerial Address)**

Minister for Public Health, Women’s Health and Sport,  
Member of the Scottish Parliament

Maree Todd grew up in the West Highlands, attending Ullapool High School and then studying pharmacy and prescribing at Robert Gordon's and Strathclyde, as well as taking an ante-natal teaching diploma at the University of Bedfordshire.

A pharmacist by profession, Todd worked in NHS Highland for 20 years, mainly as a mental health pharmacist in a psychiatric hospital. She also contributed to SIGN guidance on perinatal mental health.

She was previously the Minister for Children and Young People.



**Joanne Matthews**

Head of Improvement Support & Safety,  
Healthcare Improvement Scotland

Joanne Matthews is the Head of Improvement Support and Safety at Healthcare Improvement Scotland (HIS). Prior to joining HIS in 2013, Joanne had a number of senior clinical, managerial and commissioning roles in the NHS in the South East of England. These included the national telephone triage and advice line, NHS Direct Kent, Surrey and Sussex and health and social care strategic commissioning for adult and children’s services within Brighton and Hove Primary Care Trust. Joanne started her career in the NHS as a nurse graduating from Caledonian University working within acute hospital medicine and cardiology. Since returning to Scotland in 2013 Joanne led the development and delivery of national quality improvement programmes. This has included lead the Scottish Patient Safety Programme (SPSP) and more recently Healthcare Improvement Scotland’s work to develop a Quality Management System.



**Professor Mary-Dixon Woods**

The Health Foundation Professor & Director of THIS Institute,  
University of Cambridge

She is a fellow of the Academy of Social Sciences and the Academy of Medical Sciences, an honorary fellow of the Royal College of Physicians, the Royal College of General Practitioners, and the Royal College of Obstetricians and Gynaecologists. A Professorial Fellow at Homerton College, Cambridge, Mary is also an NIHR Senior Investigator.

Mary served on England’s National Advisory Group on the Safety of Patients in England, which produced the Berwick report in 2013. She also served on the review of information technology

in the NHS led by Professor Bob Wachter, which reported in 2016. She was a Wellcome Trust Senior Investigator 2012-2019. Mary was the Harveian Orator for the Royal College of Physicians in 2018, the 500th anniversary of the College's founding. She is a member of the BMJ's international advisory board.



**Robbie Pearson**

Chief Executive,  
Healthcare Improvement Scotland

Robbie has been Chief Executive of Healthcare Improvement Scotland since December 2016 and was previously the organisation's Deputy Chief Executive/Director of Scrutiny and Assurance.

A graduate of St Andrews University, he joined the NHS general management training scheme in 1992.

He was Director of Planning and an Executive Board Member in NHS Borders, before joining the Scottish Government in 2010 as Deputy Director/Head of Healthcare Planning. He has served as a lay member of the General Teaching Council for Scotland and as a trustee of the mental health charity, Penumbra.

He is currently Vice Chair of the NHS Board Chief Executives Group, National Boards Implementation Lead, and Chair of the National Planning Board for NHS Scotland.

## Breakouts

### *Breakout 1: Person-centred approaches to safe care*



**Jennifer Rodgers MBE** (Breakout chair)

Deputy Nurse Director for Corporate & Community Services,  
NHS Greater Glasgow & Clyde

Jennifer Rodgers is Deputy Nurse Director for corporate and community services at NHS Greater Glasgow and Clyde. Combining experience with academic learning, she completed her MSc in 2009 winning the prestigious Barber Prize. In 2012 Jennifer became the first paediatric nurse to complete the Scottish Patient Safety Fellowship, and in 2013 won the Scottish Nurse of the Year Award at the Scottish Health Awards. In 2019 Jennifer was named Scottish Woman of the Year for services to medicine. From 2015 Jennifer held the position of Chief Nurse in Glasgow Children's Hospital before broadening her remit across the board in 2020.

Always focussed on quality Jennifer is an advocate of person centred and family integrated care and her original project asking children to draw or write 'what matters to me' posters has been a key driving force and an integral part of the Scottish Person Centred Care Collaborative and the international 'what matters to you' movement.

### **Gordon McInnes**

Mental Health Network Greater Glasgow

Gordon McInnes has worked in advocacy and rights within third sector organisations for over twenty-five years, thirteen of those at Mental Health Network Greater Glasgow.

Mental Health Network Greater Glasgow have worked to facilitate the patient safety climate tool for the duration of the programme and have to date facilitated 700 interviews.



**Fiona McGirr**

Improvement Advisor, Healthcare Improvement Scotland

Fiona McGirr joined Healthcare Improvement Scotland as an Improvement Advisor in November 2021 after 17 years as a Practice Manager. Before starting this role Fiona supported Forth Valley Health Board one day a week as an Improvement Advisor and HIS as part of the Primary Care Improvement Faculty. Fiona was involved in the local and national spread of the Practice Administrative Staff collaborative, which includes Care Navigation as a work stream that she will be sharing today.

## *Breakout 2: Leadership to Promote a Culture of Safety*



**Janice Gibson** (Breakout chair)

Associate Director for OD, Leadership and Learning,  
NHS Education for Scotland

Janice Gibson is the Associate Director for OD, Leadership and Learning at NHS Education for Scotland. Janice is an accredited coach with experience of leading and delivering OD, leadership and learning across many organisations in Scotland, England and Wales within local government, national non departmental government bodies and social care. Janice joined NES in her role a year ago and has been focused on developing and shaping the new national Leading to Change Programme which launches on 3<sup>rd</sup> October 2022. The programme will offer a range of opportunities to develop leadership knowledge, skills and behaviours at all levels and manage leadership talent for the Health, Social work and social care workforce.



**Gillian McAulay**

Nurse Director Acute Services,  
NHS Lothian

Gillian McAuley is a passionate nursing leader, with 35 years of experience holding pivotal senior leadership positions in professional nursing, operational management, project management, and advanced practice, with a strong focus on service excellence, innovation, quality management and education.

Gillian has a Masters in Advanced Health Studies, Diploma in Management, is a Scottish Patient Safety Fellow and has complete the Oxford University Executive Leadership Programme with distinction. Leading the way nationally on person-centred initiatives, advanced practice and recognised for improving dementia care in the acute hospital setting. Ensuring systems and process are in place to deliver good governance is a key focus of her role and she has developed and delivered the Lothian Accreditation Care Assurance System and Kindness is the Secret programme aimed at embedding person centred care, processes and cultures using a quality management approach this has set the foundations for leading with a safety focus.



### **Stephanie Frearson**

**Quality Improvement (QI) Lead for Acute Services,  
NHS Ayrshire & Arran**

Stephanie Frearson has worked for NHS Ayrshire and Arran for 21 years where she is currently Quality Improvement (QI) Lead for Acute Services. Previous to this she worked for 10 years as a staff nurse in Intensive Care. As QI lead Stephanie and her team have responsibility for the implementation and delivery of the Scottish Patient Safety Programme (Acute Adult Portfolio) aims and agenda and delivering QI education at a local level. Additionally she supports local QI priorities in support of both national initiatives and NHS Ayrshire and Arran's Quality Strategy. She is a strong advocate of using QI methodology to support clinical teams to make clinical improvements and improve patient experience and outcomes.

Stephanie is married with two lively boys aged 13 and 6 years old. Her passion outside of work is her involvement within the voluntary sector. She served as a trustee for 4 years with the Stillbirth and Neo-natal death Charity (SANDs) and more recently her focus has been supporting at a local level, last year Stephanie was appointed vice-chair of Ayrshire Baby Loss Support. Stephanie can be contacted at: [Stephanie.frearson@aapct.scot.nhs.uk](mailto:Stephanie.frearson@aapct.scot.nhs.uk).



### **Jen Pennycook**

**Chief Nurse Excellence in Care and Professional Development,  
NHS Ayrshire & Arran**

Jen graduated from Glasgow Caledonian University in 1998. She worked in surgical rehabilitation before spending a year working in Australia in both acute and community settings. On returning to Scotland she spent a number of years working in surgical receiving at the Victoria Infirmary in Glasgow. In 2005 her passion for nurse education led her to a PEF post, during this time she completed her Post Graduate Diploma in Teaching and Learning in Higher Education. Her move to the Beatson West of Scotland Cancer Centre as a Practice Development Nurse, ignited a further passion for Quality Improvement. On completing Cohort 9 of the Scottish Quality and Safety Fellowship Programme Jen was delighted to be seconded to Healthcare Improvement Scotland (HIS) as the National Clinical Nursing Lead for the SPSP Acute Adult Portfolio. In 2019 Jen moved to work at HIS as both an Improvement and Senior Improvement Advisor with the SPSP Acute Adult Portfolio on a full time basis.

In June 2021, Jen began working with NHS Ayrshire and Arran as a Chief Nurse. Jen currently leads EiC, QI, Education, Governance, Resuscitation team and libraries within her portfolio.

### *Breakout 3: Safe Communication, Safe Care*



**Dr John Harden** (Breakout Chair)  
Deputy National Clinical Director,  
Scottish Government

John has worked in Scottish Government since 2016, initially as the National Clinical Lead for Quality and Safety and more recently as a COVID-19 Clinical Director and Senior Medical Advisor to the Chief Medical Officer. He was appointed as Deputy National Clinical Director in October 2020. In this role he supports the senior team responsible for the NHS in Scotland. John continues as an emergency medicine consultant in University Hospital Wishaw, NHS Lanarkshire with special interest areas in paediatric emergency medicine and resuscitation. He is a fellow of the Royal College of Emergency Medicine, a Member of the Royal College of Physicians and Surgeons of Glasgow and a Scottish Quality and Safety Fellow. John also served until 2017 as a member of the board of Trustees of St Andrew's First Aid.



**Dr Louise Kellison**  
Consultant in Obstetrics and Gynaecology  
NHS Lanarkshire

Dr Louise Kellison was appointed as a consultant in Obstetrics and Gynaecology in 2015. She specialises in minimally invasive surgery for benign and malignant gynaecological conditions. She set up the Menstrual Disorders Service in 2020 and has been part of the team expanding operative one-stop clinics. Louise has an enthusiasm for quality improvement, with Gentle Caesarean Section being one of the many projects she leads. She is passionate about medical education and training, being part of the West of Scotland Laparoscopic Training Committee and RCOG Part 2 exam setting committee. Locally, she has introduced augmented reality laparoscopic trainers to improve teaching in surgical skills and situational awareness.



**Meghan Bateson**  
Senior Improvement Advisor  
Healthcare Improvement Scotland

Meghan was appointed to Healthcare Improvement Scotland in 2021. She currently leads the SPSP Acute Adult work on falls, deteriorating patient, sepsis and pressure ulcers, as well as having responsibility for frailty in acute care.

## *Breakout 4: Clinical & care processes: improving patient safety in a complex system*



### **Eddie Docherty** (Breakout Chair)

Executive Nurse Director and Deputy Chief Executive  
NHS Lanarkshire

Eddie has professional responsibility for Nursing, Midwifery and Allied Health Professions, starting in February 2020.

Prior to this Eddie was the Executive Nurse Director for both NHS Dumfries and Galloway and NHS24 and was a professional nurse advisor at Scottish Government. Commencing his career in NHS Lanarkshire where he worked for the first 19 years. Leaving Lanarkshire, he has worked in NHS Ayrshire and Arran and NHS Orkney, working in a variety of posts. A Scottish Patient Safety Fellow, Eddie is particularly focused on QI methodology to help support and improve care across all areas of health and social care.



### **Dr Lynsey Still**

Consultant Neonatologist, NHS Greater Glasgow and Clyde and  
MCQIC National Neonatal Clinical Lead

Lynsey is a Consultant Neonatologist in Glasgow, working in both the Princess Royal Maternity and & Royal Hospital for Children. Having completed the Scottish Quality & Safety Fellowship in 2014, Lynsey has developed a strong passion for Quality Improvement and has driven multiple award winning QI projects. She was recently appointed as the National Neonatal Clinical Lead for SPSP Neonates, working collaboratively to drive change and improve outcomes for newborn babies and their families.



### **Julie Shaw**

Lead Forensic Occupational Therapist,  
NHS Greater Glasgow & Clyde Secure Service  
Chair: National Forensic Lead AHP Group

Julie Shaw studied Occupational Therapy at Glasgow Caledonian University from 2000, qualifying in 2004 with a BSc (Hons) degree in Occupational Therapy with Psychology. She has dedicated her Occupational Therapy career to working in Forensic Mental Health. She has worked in a range of secure settings with both complex male and female populations.



Julie has a passion for leadership and quality improvement. This is recognised in her commitment in her current role as Forensic Lead Occupational Therapist for Medium Secure services in Glasgow and in her role as chair for the National Forensic Lead AHP group. Locally and nationally, Julie is highly invested in improving and developing Forensic Mental Health Services, driving change to improve patient rehabilitation and recovery outcomes.