

Event Summary

Community Treatment and Care (CTAC) Network Session – A Year in Review

16 November 2022

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 [@SPSP_PC](https://twitter.com/SPSP_PC)

Aim

The aims of this session were to reflect on and celebrate the progress of the network and the development of CTAC services over the previous 12 months, to begin to think about the future and what the members would like the network to achieve in the coming year, and to continue to develop a shared understanding of CTAC services across NHS Scotland.

Agenda

The agenda for this session was shaped using the members' suggestions from our discussion topics and feedback surveys. The open discussion in session five identified the use of a template to support members with their development of understanding CTAC services in other areas as the main discussion topic for this session. One year since the remobilisation of the CTAC network and approaching the end of the calendar year, this session presented a natural opportunity for reflection on the successes to date for both the network and CTAC services in local areas.

Who attended

35 participants from across 11 NHS boards and the Scottish Government attended, including:

- Associate Nurse Director
- Charge Nurses
- Community Nursing Manager
- Community Service Manager
- CTAC Nurse Coordinator
- CTAC Team Leads
- CTAC Team Manager
- Improvement Managers
- Nurse Consultant
- Primary Care Improvement and Development Manager
- Primary Care Nurses
- Primary Care Project Manager
- Primary Care Transformation Manager
- Treatment Room Coordinator



Network members

Network membership has increased from 121 to 129 since the last networking session in September 2022, with all 14 territorial health boards represented.

The network sessions create opportunities to share experiences from across the country, giving the sessions value in the national context.

If you know anyone who would be interested in joining our network, they can register their interest with the team at his.pcpteam@nhs.scot.



Review of the Network

This infographic visually represents the development of the network during 2022, showing the growth of network membership, highlighting the range of discussion topics, and sharing some reflections on the value of the network.

Click here to see the [infographic](#).

Interactive Session

This section of the agenda invited network members to share their reflections on:



Discussion point: *How have your CTAC services evolved over the last 12 months?*

Key successes shared:

- Positive patient outcome in relation to wound healing
- Low wait times for blood samples
- Happy staff and career progression support
- Introduction of chronic disease monitoring
- Increased phlebotomy sessions and positive feedback from GPs
- Centrifuges for Christmas! Increasing phlebotomy sessions
- Increased lab van runs to increase clinic length
- Trialling of Indexor units
- Reduced intervention times for practice-based clinics
- Converting shop fronts to CTAC treatment rooms

A shared challenge with IT systems was identified across the network membership, generating discussion verbally and in the session chat. To support members to progress discussions on this topic, an [IT Systems sub channel](#) has been set up in the network's Microsoft (MS) Teams channel.

Group Discussion

Network members have highlighted that a benchmarking template would be useful to support them to continue to develop their understanding of CTAC services in other areas. This section of the agenda was designed to support the co-production of this resource by inviting network members to have an open discussion on:



Discussion point: *What key information will be helpful for you to share and learn from others?*

We encouraged the network members to think beyond the information which details an area's profile, such as patient population, staffing levels and number of GP practices. Asking network members to think in terms of both factual information and how to highlight/share key learning and best practice.

We invite all network members to contribute to the [whiteboard](#) with their suggestions of key information or questions for inclusion in the benchmarking template, up until **Friday 22 December 2022**.

The contributions on the whiteboard will facilitate the co-production of a benchmarking template. A draft template will be shared with the network members in the new year. We will be seeking feedback on both the content and usability to ensure the resource we develop meets your needs.

The Future of the Network

The anniversary of a year since the remobilisation of the CTAC Network prompts consideration of the network's future.

We are inviting network members to respond to a short [survey](#) by **Friday 22 December 2022**.

The responses will provide vital feedback to understand how we are functioning as a network, highlighting ideas for discussion around ways in which we can improve the network. This will enable us to meet our collective needs whilst continuing to make valuable connections and generating useful outputs.

Feedback

“ Well presented, structured discussion with great points brought up.”

“ Always good to connect with other CTAC professionals and hammer out where our common issues lie, but also support those who have problems we recognise and have developed ways to counter.”

“ Thank you for an interactive session. I benefit greatly from attending these online events.”

Next Steps

We would like to thank all participants for attending the network session and for your valued contributions. Below we outline some of the upcoming activities planned for the CTAC Network and how you can get involved and support this valuable work.



HIS CTAC Network MS Teams channel

Please continue to use the [HIS CTAC Network Microsoft Teams](#) channel to link with each other in between sessions. A new [IT Systems sub channel](#) has been created since the sixth session. If there are other topics which you feel would benefit from having a topic specific sub channel please let us know.



Network Survey

Please share your thoughts and suggestions in relation to the network by completing this short [survey](#).

Understanding CTAC Services

Please continue to contribute the [whiteboard](#) by sharing suggestions of key information that will be useful to help develop our understanding of CTAC services across NHS Scotland.



CTAC in 2023

The next network session will focus on the co-production of our benchmarking template and planning for how this can be used to support network members to meet their needs.



The next session

The next network session is scheduled for **1st February 2023** - a calendar invite will be sent out.

We look forward to continuing working with you collaboratively to take the CTAC Network forward.

Keep in touch

✉ his.pcpteam@nhs.scot

🌐 ihub.scot/primary-care

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