

Promoting the Scottish Patient Safety Programme (SPSP) via falls information resources

Summary Report: November 2022

Aim and approach

To promote understanding of SPSP with patients and their families/carers via falls resources.

Four NHS boards supported this work:



As part of the SPSP Acute Adult Collaborative, Falls and Quality Improvement leads in four NHS boards tested the language, accessibility and understanding of SPSP messaging in their falls information leaflets. Feedback was gathered from patients and their families/carers through a survey.

Findings

36 responses were received from patients, families and carers:

- 92% agreed the paragraph was easy to understand
- 92% agreed the paragraph clearly explained the SPSP
- 89% agreed the paragraph helped them understand how falls prevention is part of SPSP work

From the feedback, small changes were made to the sentence structure within the paragraph to make the language more accessible.

"simple statement and easy to understand"

"the information is all there however the sentencing could be altered, shortened and re-arranged"

"had never heard of SPSP before reading this leaflet"

"clear and concise"


SPSP paragraph


Preventing patients falling in hospital is a key priority for patients and staff. >>**NHS board**<< is taking part in the Scottish Patient Safety Programme (SPSP). This is a national programme that aims to improve safety and reduce harm. A key part of this work is providing information on preventing falls in hospital to patients, their families and carers.

Next steps

- Sharing across the SPSP and falls networks.
- Potential adaptation for use in other public facing SPSP resources.

Hear more about our work

 [Visit our Website](#)

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