

New Models for Learning Disability Day Support Collaborative Phase 3



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Improvement Hub
Enabling health and social care improvement



Scottish Government asked Healthcare Improvement Scotland to help Health and Social Care Partnerships (HSCPs) make day services better.



The HSCPs met together into what is called a Collaborative.



By working together we hope to make day opportunities across Scotland better for people with a learning disability.



Scotland should be a place where people with a learning disability have real choice and control over their lives.



This matches what it says in The Keys to Life 2013

It also matches the values of Self-Directed Support







The HSCPs involved in Phase 3 of this work are:

- Falkirk
- North Ayrshire
- Perth and Kinross



This is a chance to work together and look at what we are learning.



And a chance to use it to help us understand better how support works.



HSCP's have been thinking about how we can improve in 6 areas.



1. Involving and listening to people to improve services



2. Supporting people in a personcentred way



3. Services working together to benefit people



4. What staff can do to support people



5. How inclusive people's communities are



6. Supporting families to take a break



What we know so far...



People who use services should be involved in planning their support.



People who use services feel that involving them isn't always as good as it should be.



Some people have gained new skills and opportunities during Covid-19.

But other people have felt lonely, have lost skills and confidence and have not had many opportunities.



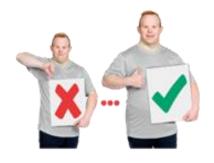
Services work best when everyone can work together with the person.



The way things are right now makes it hard for services to have the time to work together.



People with a learning disability have the same aspirations as everyone else.



Processes, accessible spaces, and potential risks, are barriers to people's aspirations being met.



What we have done.

Supported HSCP teams to...



Hear the voices of, and involve their service users and their families.



Apply learning from working together to improve their services.

Share the learning from working together...



We have held big events, and smaller ones to share our learning and hear from others.



We have published tools and documents on our website for others to use.



20 areas of Scotland have spoken and shared their learning with us and others.

43 local and national organisations have taken part in our events.

18 organisations have joined the local teams.



What is happening now?



In Falkirk they are meeting with people and families to improve what happens when young people leave school.

People have been able to take part in a way that suits them, with easy read surveys and using Talking Mats.



North Ayrshire have improved the jobs staff do so they can support people in the community.

They are also going to gather stories from people through an art project.

People have taken part in design activities that have improved the day centre.



Perth and Kinross are working with people, carers and staff to listen to people in new ways.

They have made a <u>video</u> and want to people to tell them What Makes a Good life?

People have been able to take part in learning and design sessions, coming up with new ideas to make services better.

Get in touch if you want to know more!

Send an e-mail to us at his.peopleledcare@nhs.scot.